

# ARJUN DHANJAL

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## PROFILE

I am an infrastructure specialist with 7 years' experience in the technology industry, and specifically in core infrastructure service delivery. I have worked with non-profit organizations and large corporations to deliver full-stack solutions for end users. I am an excellent communicator and am capable of tailoring deliverables to audiences at all organizational levels.

## EDUCATION

**Master of Arts – Joint Graduate Program in Communication & Culture** IN PROGRESS  
York University & Ryerson University – Toronto, ON

**Bachelor of Arts – Major in Media, Information & Technoculture** JUNE 2017  
The University of Western Ontario – London, ON

## WORK EXPERIENCE

**TD Bank Group** MAY 2018 – PRESENT  
Project Delivery Lead

- Managing the initiation, execution, and closure of infrastructure projects with high risk profiles
- Able to confidently assess rapidly changing situations to consistently deliver services in a timely, organized, and professional manner
- Developed and maintain very strong team and executive-level relationships to assess, manage, and successfully resolve project-related issues
- Indirectly managing a line-of-business project team consisting of technology resources in order to deliver complex infrastructure projects as part of a larger program

**Ontario Student Trustees' Association** AUG 2014 – PRESENT  
Vice-Chairperson of the Board ... AUG 2018 – PRESENT  
Director, Unified Communications ... AUG 2014 – JULY 2018

- Member of the Board of Directors; responsible for advising, governing, and overseeing organizational policy and direction and assisting with leadership and financial responsibility
- Solutioned, designed, and implemented phased migrations to Office 365 from Google Apps
- Hands-on design, implementation, and management of Office 365 solutions, including Exchange Online, Azure Active Directory, and Skype for Business
- Designed, implemented, and managed advanced functions of Office 365, including security, governance, and compliance controls (e.g., DLP, IRM, MDM, eDiscovery, in-place/litigation holds)
- Drove an internal organizational governance review, overhauling constitutional, by-law, and policy documents in order to align internal practices with federal and provincial regulations and legislation

**TD Bank Group** MAY 2017 – SEPT 2017  
Data Analyst MAY 2016 – DEC 2016

- Responsible for processing large sets of data and generating reports to assist with technology currency initiatives
- Performed cost-benefit comparisons to aid clients in making financial decisions and drive bank-wide cost-saving initiatives
- Prepared infographics and presentations to drive narratives underpinned by large sets of technical and financial data
- Generated progress- and risk-driven dashboards to track the status of enterprise-level initiatives
- Provided ancillary support to 85 employees for data analytic and resource management activities

**Scotiabank Global Banking and Markets** MAY 2015 – SEPT 2015  
Technical Analyst MAY 2014 – SEPT 2014

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|-----------------------------------|---|-------------------------|
| <b>PUBLICATIONS</b>               | Dhanjal, Arjun. "Student voice, government, and representation in Ontario, Canada." <i>Connect</i> 2016, no. 218 (April 2016): 17–21.   |                         |
| <b>CONFERENCES</b>                | <p>"Unsheathing Biopower: On necropolitics and unsolicited dick pics in gay digital cultures." At <i>Sexuality Studies Association Conference</i>. Congress of the Social Sciences and Humanities, University of Regina, Regina, 2018.</p> <p>"Unsheathing Scopic Power: On the bio- and necropolitical power structures of dick pics in gay digital cultures." At <i>System/Système D: Improvising Digital Scholarship</i>. McMaster University, Hamilton, 2018.</p> <p>"Unsheathing Scopic Power: Interrogating dick pic subjectivity in face of the Levinasian Other." At <i>Future Communications</i>. York University and Ryerson University, Toronto, 2017.</p> <p>"TestosterBROne Poisoning: An analysis of the beer industry's contributions to the perpetuation of oppressive masculinities." At <i>Flaunting IT! 13</i>. Western University, London, 2017.</p> <p>"Hummus-ide: Israeli appropriation of Arab–Palestinian food culture." At <i>The Salon: Annotations</i>. Western University, London, 2016.</p> |                         |
| <b>AWARDS &amp; DISTINCTIONS</b>  | York University<br>York Graduate Fellowship (Master's, Domestic)  | 2017 – 2019<br>\$16,666 |
| <b>PROFESSIONAL AFFILIATIONS</b>  | Centre for Feminist Research<br>York University   | 2018 – PRESENT          |
|                                   | Canadian Communication Association (CCA-ACC)  | 2018 – PRESENT          |
|                                   | Women's and Gender Studies et Recherches Féministes (WGSRF)   | 2018 – PRESENT          |
|                                   | Sexuality Studies Association (SSA   AÉS)   | 2017 – PRESENT          |
|                                   | Algorithmic Cultures Working Group<br>York University & Ryerson University  | 2017 – PRESENT          |
| <b>ACADEMIC SERVICE</b>           | York University Department of Communication Studies Hiring Committee<br>Graduate Student Representative (consulting)  | JAN 2018                |
|                                   | Communication & Culture Graduate Students' Association<br>Vice President, Communications  | 2017 – PRESENT          |
|                                   | Spaces Committee  | 2017 – PRESENT          |
|                                   | Graduate Student Mental Health & Well-Being Committee   | 2017 – PRESENT          |
| <b>CONFERENCE LEADERSHIP</b>      | Intersections   Cross-sections Graduate Conference & Art Exhibition<br>Co-Chair; Chair, Design Committee  | 2017 – PRESENT          |
| <b>JOURNALS &amp; PEER REVIEW</b> | Intersections   Cross-sections Graduate Conference & Art Exhibition<br>Conference Abstract Reviewer   | JAN 2018                |